# Stock overview is blank

When logging into the SMT as a store operator, you will land on the stock overview page, which should display a list of all the items in stock at your vaccine store. If this page is blank, try the following:

- Refresh the page using the refresh button on the browser.
- If you have been using the SMT platform for several hours/days without closing it, log out of the platform and log in again.
- If the above do not work, clear the cache on your browser following the instructions below
  Clear cache in Chrome / Clear cache in Firefox / Clear cache in Safari / Clear cache in Edge
- Check your user details on the top right corner to ensure you are logged in the correct vaccine store.
- Review the arrivals page to ensure that stock balances have been successfully logged in as “completed”.