Supply Adequacy reports: The total annual need shows zero

The supply adequacy report should show a graph (single store report) or table (aggregated report) in which the user can compare the annual need of vaccine vs the quantity received up to the present date. However, in some cases, it is possible that the annual need of vaccine shows zero, so it is not possible for the user to make any comparison.

The reason for the annual need to show zero is usually that some data is missing from the SMT settings entered by the administrator (program data and store data) to the platform is not able to make the calculation. Verify the following:

- The item has been registered on the list of routine or supplementary immunization products under the program Data for the current year. If you have administrator rights, review the list of the “Program Data” tab, otherwise, request support from your SMT administrator.

- The population data for your store and target groups percentage is completed. If you have administrator rights, review the tables under the “Store Data” > “Population & Demographics” tab, otherwise, request support from your SMT administrator.

- The expected vaccine coverage for all items and supply chain levels is completed. If you have administrator rights, review the tables under the “Store Data” > “Vaccine coverage” tab, otherwise, request support from your SMT administrator.